Shahjalal Islami Bank PLC.
Committed to Cordial Service

শাহ্‌জালাল ইসলামী ব্যাংক পিএলসি.
আন্তরিক সেবায় প্রতিশ্রুতিবদ্ধ

Card Division, Head Office, 24/7 Call Center: 16302, email: card@sjiblbd.com, web: https://.sjiblbd.com

V 1.3

Debit / Prepaid Card Service Request Form

BRANCH NAME	Card Holder's Name	
	Card Number	4 1 8 1 2 : ✷ ✷ ✷ ✷ ✷ ✷ ✷ ✷ : : :
	Primary A/C	: : : : : : : : : : : : : : : : : :

Card Replacement for (Please Tick✓) ☐ Damage ☐ Captured (other Bank) ☐ Lost ☐ Expired Card Reissue ☐ PIN Reissue ☐ Card Cancelation

IBCA Amount : | IBCA No :

Account Number Change	Previous Account Number	
	New Account Number	

☐ Mobile Number Change	New Mobile Number	0 1 : : : : : : : : : : :
☐ Email Address Add/Change	New Email Address	

Multiple A/Cs under a One Debit Card (Applicable for Indivisual A/C Only)	Secondary A/C	
	Tertiary A/C	

Dispute Transaction (Statement must be attached)	Txn Date	D D M M Y Y	Txn Time	H H : M M am/pm	To	H H : M M am/pm
	Txn Amount		Amount in Word			
ATM /POS Terminal Name						

☐ Enhancement of ATM Transaction Limit per day ☐ Enhancement of POS Transaction Limit per day

Enhanced Amount | (in Word)

Change Date of Birth on CMS (NID/Passport must be attached)	☐ Date of Birth	D D M M Y Y Y Y
	☐ Name on Card	

Enable e-Commerce/NFC

☐ Enable/Enhance my **e-Commerce** Transaction Purpose :	Amount	BDT/Day		USD/Day	
	Counter	/Day		/Day	
☐ Enable NFC Transaction ☐ Disable NFC Transaction	Amount	BDT/Day		USD/Day	
	Counter	/Day		/Day	

Note for Prepaid Card

1. To perform International online transaction, the customer will have to endorse the USD portion of the card first.
2. To use online, Customer must activate the USD portion by making a phone call 24/7 at 16302 or 09612316302.
3. Cardholder is allowed to spend maximum USD 300 for a single transaction under this service.
4. To make any transactions for educational purpose, travel expenses and hotel bookings, the cardholders have to initially complete a "Internet Transaction Form for Other Purpose" in the nearest branch or through SJIBPLC helpdesk. (Call 24/7 : 16302 or 09612316302)

International Prepaid Card Loding/Deposit

Endorsement Amount		Endorsement Date	D D M M Y Y Y Y
Passport Number		Passport Issue Date:	D D M M Y Y Passport Expiry Date: D D M M Y Y
Card Type	☐ ERQ ☐ RFCD ☐ TQ ☐ Hajj Card ☐ Other (Please specify.....)		
Deposit Amount	USD:	BDT:	USD Rate:

Branch Account Number (☐ ERQ ☐ RFCD ☐ CASA)	
IBCA Number	

Note for Prepaid Card Loading:

1. The Bank reserves the right to settle the total transaction amount as per present exchange rate of settlement date.
2. The Bank reserves the right to refund the total unused amount as per exchange rate of limit loading date.

Enclosure: 1. Photocopy of Passport including endrosement page 2. IBCA Copy

I do hereby confirm that the above declare information is correct and do the needful as per my request and oblige there by.

Client Signature and Date

For Branch Use Only

Verified by - Name and designation: Cell Number:		Authorize by Manager/ Deputy Manager

Card Division Use Only

Processed by	Checked by	Authorized by